

Limited Warranty for Charging Station Management System

PREPARED FOR

ASTSBC

Standing Offer #TRA23-02

JUNE 2023



PREPARED BY

 **ChargeFWD**

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v1.0



Limited Warranty for CSMS (Charging Station Management System). This Limited Warranty ("Warranty") is provided by ChargeFWD Ltd., hereinafter referred to as the "Warrantor" or "We," to the original purchaser ("Customer" or "You") of the Charging Station Management System ("CSMS") equipment. Please note that the CSMS equipment does not come with a manufacturer's warranty.

WARRANTY COVERAGE

1.1 Warranty Period: The Warranty period for the CSMS equipment supplied by ChargeFWD Ltd. is 2 years from the date of purchase.

1.2 Coverage: This Warranty covers defects in materials and workmanship of the CSMS equipment during the specified Warranty period.

WARRANTY TERMS AND CONDITIONS

2.1 Coverage Limitations: The Warranty does not cover damage or malfunctions resulting from:

- Accidents, misuse, abuse, negligence, or improper installation.
- Unauthorized repair or modification.
- Normal wear and tear or cosmetic damage.
- Acts of nature, including electrical power surges or lightning.
- Non-compliance with the provided operating instructions.
- Compatibility issues with other equipment not supplied by ChargeFWD Ltd..

WARRANTY CLAIMS AND SERVICE

To make a warranty claim, you should contact ChargeFWD Ltd. at info@chargefwd.com. Please provide proof of purchase and a detailed description of the issue when filing a warranty claim.

REMEDIES

For valid warranty claims, ChargeFWD Ltd. will, at its sole discretion, either repair or replace the defective CSMS equipment or parts.

LIMITATIONS OF LIABILITY

To the extent permitted by applicable law, ChargeFWD Ltd. shall not be liable for any indirect, incidental, consequential, or special damages arising out of or relating to this Warranty or the use or inability to use the CSMS equipment, even if ChargeFWD Ltd. has been advised of the





possibility of such damages. In no event shall ChargeFWD Ltd.'s total liability under this Warranty exceed the purchase price paid by the Customer for the CSMS equipment.

SUPPLY ASSURANCE AND COMPETITIVE ADVANTAGE

At ChargeFWD Ltd., we understand the importance of timely delivery, quality, competitive pricing, and exceptional customer service. We assure you that we have the capability to supply the CSMS equipment and related services within the required time frames outlined by any Purchaser. Our commitment to providing the most competitive quality, service, price, and warranty sets us apart in the market.

Furthermore, we ensure that our CSMS equipment is compatible with any Purchaser's current fleet and fleet management processes, including parts and staff training. We strive to provide a seamless integration experience and comprehensive support for your specific requirements.

GENERAL

This Warranty is governed by and shall be construed in accordance with the laws of British Columbia. Any disputes arising under or in connection with this Warranty shall be subject to the exclusive jurisdiction of the courts of British Columbia.

By purchasing the CSMS equipment from ChargeFWD Ltd., you acknowledge that you have read, understood, and agreed to the terms and conditions outlined in this Warranty.

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