

A NEW WAY TO CHARGE.

We're excited to announce the **Electrum Cloud** platform, a completely updated experience that allows you to easily access and manage your EV charging solutions from your devices.

Wallet

PAYMENT DETAILS

ACCOUNT BALANCE	PAYMENT METHOD	AUTO RELOAD
\$48.25	Visa	On

ADD FUNDS

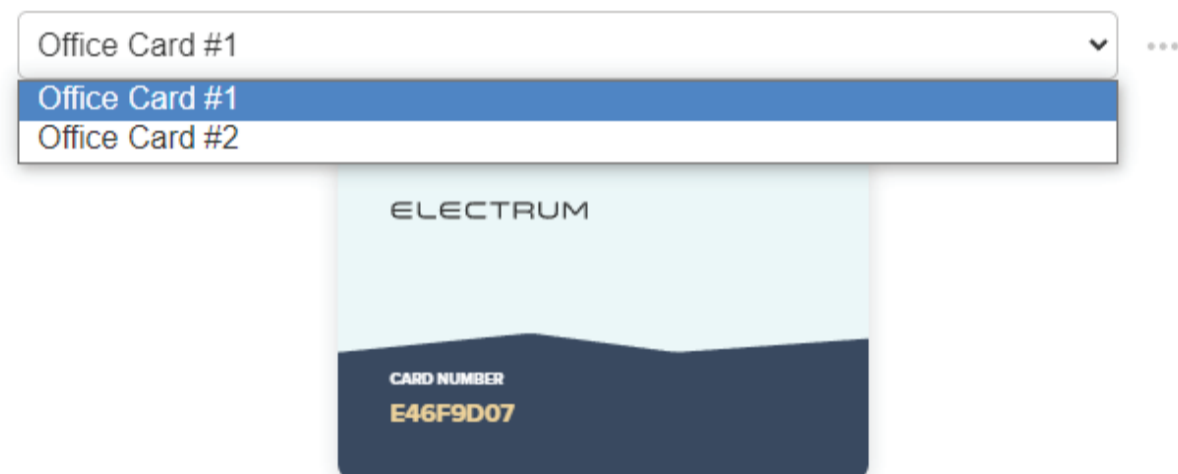
Easy account creation and management of your digital wallet.

Immediate access to your energy consumption data and billing history.

Charging Transactions

⚡ 2022-09-16	7.47 kWh	Home	\$1.70
⚡ 2022-09-20	12.79 kWh	Home	\$2.82
⚡ 2022-09-19	13.25 kWh	Home	\$2.92

RFID CARD



Easily manage multiple RFIDs under one account.

START CHARGING IN 4 EASY STEPS.

1. Setup a new account at central.electrumcharging.com
2. Add a credit card that will be used to add funds into your wallet.
3. Add funds to the account.
4. Add the authorized RFID to your account.

F.A.Q

How does it work?

The Electrum Cloud platform requires an account to work. The account uses a wallet system for you to see your funds as well as your transaction history. We also made sure to only allow authorized RFIDs to work with your chargers so no one else can activate them by mistake.

Wallet System vs. Monthly Billing.

Ultimately, we wanted to provide granularity of transactions to our customers. Instead of getting a bill at the end of the month for the usage, we wanted to provide visibility per transaction so you get to see everything on the go instead of a surprise when the bill comes out.

How does the wallet based system work?

We built our wallet to be as flexible as we can to bring you convenience. If you are not a frequent user of EV chargers or don't drive often, you can choose to do a 1x loading to your wallet and load as you go. Otherwise, enable auto reloading to have the wallet topped off everytime it goes below \$5.00.

Does the digital wallet require a minimum balance to start charging?

You can use the system all the way down to \$0. But in order to start a charging session, we'll need a minimum balance of \$1.00. This means if you have \$0.50 left in your wallet, you'll need to top it off before a session can be started again.

My charger won't activate.

Charger activation is now dependent on having active funds in your account. Make sure you have a method of payment added and your wallet has funds. If your location requires RFID to activate the charger, make sure to also input the RFID # correctly. An incorrect RFID will prevent charger activation.