

Flipturn Software Warranty

April 2nd, 2025

1. Scope of Warranty

Flipturn, Inc. (“Flipturn”) provides the following limited warranty (“Warranty”) for the software platform (“Software”) supplied under the terms of [RFSO TRA 25-03] or any resulting agreement. This Warranty applies only to the originally licensed user (“Customer”) and is non-transferable.

2. Warranty Period and Coverage

2.1 Warranty Period

Flipturn warrants the Software to be free from material defects in functionality for a period of thirty six (36) months from the date the Software is successfully commissioned at the Customer’s site (“Warranty Period”).

2.2 Coverage

During the Warranty Period, if the Software fails to perform in substantial conformity with the standard specifications, Flipturn shall, at its sole discretion, correct, repair, or replace any nonconforming components. These remedies are provided at no additional cost to the Customer and are Flipturn’s sole obligation under this Warranty.

3. Warranty Claim Process

3.1 Notification

The Customer must promptly notify Flipturn in writing of any claimed defect or failure, providing sufficient detail to enable Flipturn to replicate and diagnose the issue.

3.2 Resolution

Upon notification, Flipturn will use commercially reasonable efforts to diagnose and resolve the Software defect, including remote troubleshooting, patching, and updates as deemed necessary.

4. Exclusions

This Warranty does not cover:

- Third-party systems, hardware, or networks that interface with or host the Software.
- Defects or failures resulting from misuse, unauthorized modifications, or improper operation outside of Flipturn’s documented guidelines.

- Issues arising from force majeure events, including but not limited to natural disasters, acts of war, or other circumstances outside Flipturn's control.

5. Entire Warranty

This Warranty is the complete and exclusive statement of warranty for the Software. No other representations or warranties, whether oral or written, are made by Flipturn, and any implied warranties, including merchantability or fitness for a particular purpose, are disclaimed to the extent permissible by law.

Contact Information

Flipturn, Inc.

169 Madison Ave STE 15477, New York, NY 10016

finance@getflipturn.com

If you have any questions regarding this Warranty or wish to make a claim, please contact Flipturn using the above details.