

POLARA ENERGY INC. - WARRANTIES APPROACH

All hardware provided through this offering is backed by the original equipment manufacturer (OEM) warranty, ensuring ASTSBC school boards receive full coverage and long-term reliability directly from the charger manufacturers. By working closely with our sales team and leveraging our diverse portfolio of vetted Level 2 and Level 3 chargers—including models from AUTEL, Siemens, ABB, LG, Heliox, and Zerova—ASTSBC schools benefit from the flexibility to select products that align with their operational requirements and warranty preferences. This approach guarantees confidence in product longevity while allowing for customized, needs-based infrastructure planning.

OEM warranties for Level 2 and Level 3 chargers typically vary by manufacturer and product line. For example, Siemens' VersiCharge Level 2 chargers come with a standard three-year limited warranty. AUTEL offers a three-year warranty for its commercial-grade Level 2 and DC fast chargers, with optional extensions available. ABB's Terra series Level 3 chargers include a two-year warranty for parts and labor, while Heliox provides standard coverage ranging from two to three years, depending on configuration. LG DCFC systems include comprehensive parts warranties and are eligible for extended service agreements. Our team is available to guide ASTSBC schools in reviewing these options and securing solutions that meet both operational goals and warranty expectations.